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**RFP 21-02**  
**e-Signature and Document Software Solutions**  
**Addendum 1**

May 17, 2021

The following corrections, questions, and clarifications are provided concerning WSIPC. RFP 21-01 Computer Software, Licenses and Services. Paraphrasing of the relevant questions posed to the WSIPC RFP Bid Contracts Administrator have been included as appropriate.

**QUESTIONS AND CLARIFICATIONS:**

**Q1** – In Section 3.4.1.1 Product/Service Usage, page 15; As a General Requirement, the RFP states that the "product and/or service is used by educational and public sector entities and the company has an active Washington State user community."

If a Vendor's product/service is not currently used by an active Washington State user community, then is that Vendor's product/service disqualified from consideration for this RFP?

**A1** – No

**Q2** – In Section 2.2 RFP Description, page 4; The RFP states that "organizations use e-signature software to encrypt documents."

Please elaborate on your expectation from the solution regarding encryption. Are you referring to data/document encryption in transit/at rest or do you expect the solution to provide encrypted, certified signatures from a Certification Authority (CA)?

**A2** – WSIPC was referring to data/document encryption in transit/at rest.