

Virtual Room: The New Frontier in Customer Engagement

Get your remote customers the help they need to complete agreements – in real-time

The screenshot shows the OneSpan Sign virtual room interface. At the top left is the OneSpan Sign logo. Below it, a greeting reads "Hello, Tina Smith" followed by a welcome message: "Welcome and thank you for choosing OneSpan. You're only a few short steps from starting your process!".

The main content area is divided into two sections: "Documents" and "Uploads".

- Documents:** Features a "Mortgage Application" document. It includes a "Go to document" link, a status of "Not Started", and a description: "This document is required for your mortgage loan application. We will review your application in detail to determine if we can provide you an official 'Letter of commitment'." Below this, a list of participants shows Tina Smith as the "Signer" and Rose Smith as the "Reviewer".
- Uploads:** Features a "Driver License" document. It includes a "Go to uploads" link and instructions: "Please include both sides of your driver license. Make sure the pictures are legible." Below this, two image thumbnails are shown: "driver-FRONT.jpg" and "driver-BACK.jpg".

At the bottom right of the interface is a "Start Transaction" button. On the right side of the interface is a "Participants (4)" panel showing a video feed of Amy Fields (Agent) and a list of other participants: Rose Smith (Reviewer), John Doe (Signer), and Tina Smith (Signer (Me) 13:45 Min).

SIGN, WITNESS, AND NOTARIZE
in a secure, live videoconferencing session



Video conferencing & recording



Identity verification & authentication



Co-browsing & guided workflows



E-signature & notarization